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**PROVIDER ADVISORY #2022-019**
*IMPLEMENTATION OF ELECTRONIC VISIT VERIFICATION (EVV) FOR HOME HEALTH CARE SERVICE PROVIDERS (SKILLED RESPITE AND NURSING IN NON-LICENSED SETTINGS)*

**MANDATORY ACTION**

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## EFFECTIVE DATE: September 9, 2022

The 21st Century Cures Act mandates the adoption of electronic visit verification systems for Medicaid covered Personal Care services. EVV systems require providers to electronically verify certain information to confirm that scheduled visits occurred.

The Agency for Persons with Disabilities is implementing the use of EVV and the APD iConnect system to Home Health Care Service providers beginning September 06, 2022. Home Health Care Services include Skilled Respite Services and Nursing in non-licensed settings, specifically:
- Skilled Respite (Day and QH)
- Skilled Nursing – RN & LPN(Day and QH)
- Private Duty Nursing – RN & LPN
- Nursing Assessments

Providers who are actively using APD iConnect must **immediately begin submitting documentation of service delivery in APD iConnect and will continue to bill through AHCA's portal.**

Providers of nursing in non-licensed settings who are not already using APD iConnect, may have begun receiving their email to complete identity proofing and set up their access beginning Tuesday 9/6/2022. If providers have not received an email to complete identity proofing, they should contact their regional APD Provider Enrollment team to begin this process, immediately. These providers will **immediately begin submitting documentation of service delivery in APD iConnect once access is obtained and will continue to bill through AHCA's portal.**

Once active in APD iConnect, all providers must contact the Waiver Support Coordinator (WSC) serving the consumer to ensure that a Provider Selection record is created. WSCs must add providers actively using APD iConnect to the Provider Selection tab for consumers served by the WSC so that they may view the consumer's record and document their service delivery. Providers cannot complete these tasks without the WSC adding them to the Provider Selection tab.

In preparation for the go live date, providers are encouraged to review the training resources in the eLearning Library on APD's website at the following location.
https://apd.myflorida.com/waiver/iconnect/elearning.htm

Providers who were unable to attend the regional training, will need to take all required courses in TRAIN Florida Courses include:
- APD iConnect Basics (required for all users)
- APD iConnect Roles, Permissions, Security, and Multifactor Authentication (required for all users)
- APD iConnect Overview of the Consumer Central Record (required for all users)
- APD iConnect Overview of the Provider Record (required for all agency owners)
- APD iConnect Electronic Visit Verification (required for all EVV users)
- APD iConnect Electronic Visit Verification Manager Role (required for all agency owners and staff assigned the Provider EVV manager role)

Provider Advisory 2022-019

Implementation of Electronic Visit Verification (EVV) For Home Health Care Service Providers (Skilled Respite and Nursing in Non-licensed settings)

September 9, 2022